



# the transitions™ vibe

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Welcome to the **December 2021** edition of the *Transitions Vibe*—a monthly briefing filled with Transitions updates, industry news, and information for those who trust Transitions to provide hospice and palliative care services for their patients and residents.



## It's about living.

[Submit a referral](#) or [contact us](#) at **877-726-6494** to discuss how we provide the tools and resources to assist patients and families through the physical, emotional, and spiritual challenges of life's final transitions. [Visit our website to learn more.](#)

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December 2021 Spotlight:  
Jim Palazzo, Chief Executive Officer and Founder



### Year in Review Q/A with Jim Palazzo:

In 2021, Transitions saw new growth and expansion, made upgrades to our technology footprint and operating model, and added new team members across all of our service areas. To end the year, we sat down with our Founder and CEO, Jim Palazzo, to get a sense of his thoughts on the past year and his goals for Transitions in 2022.



[Read the full interview with Jim here >>](#)



### End of Life Care

### Symptom Management

2,426  
Patients Served



7,716  
Patients Served

100,910  
Total Visits



35,395  
Total Visits

877  
Telehealth Visits



19.5%  
Telehealth Visits

383  
Palliative to Hospice Conversions



## Year in Review for Ancillary Services



### A Chat with Stephanie Tintner, Director of Ancillary Services:

2021 was an impactful year for Ancillary Services at Transitions, with much more ahead for 2022! We sat down with Stephanie Tintner, Director of Ancillary Services at Transitions, to discuss accomplishments, challenges, grief support groups, social work, and new processes over the previous year, as well as exciting plans for expansion of services into 2022.



[Read the full article with Stephanie here >>](#)



“We really appreciated the team at Transitions during the season of

my Grandpa's passing. They were ready at a moments notice, whether it be to sit with him overnight or provide any other care he needed. The whole team truly made a hard time a lot easier. Thank you so much.”

**-The Rodriguez Family**

## Transitions to Expand Primary Care Services in 2022



As 2022 quickly approaches, Transitions is expanding its primary care services to supplement our symptom management efforts and reach a growing number of home-bound patients in all areas we serve.

We are happy to continue providing the highest quality of care for our patients, while embracing the newest innovations, education, and technology available to allow for continuous improvement and support. The future is promising and bright for Transitions!



[Continue reading to see what Transitions has ahead for 2022 >>](#)



At Transitions, our team provides a holistic treatment approach to address both medical and psychosocial needs, including symptom management, counseling and community service support. [Learn more](#) or [submit a referral](#) today.

## Transitions Holiday Cheer-Grams

**Send your local Seniors in hospice care some Holiday cheer!**

We need your help this Holiday season! Transitions would like to invite the community to come together in spreading joy and holiday cheer through the gift of **Holiday Cheer-Grams**.

Fun for the family and all ages to participate, we will be providing paper cards to Seniors who may be



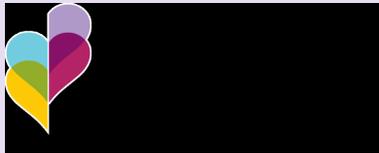
## *Holiday Cheer-Gram*

isolated from friends and family during this holiday season.

Join us in providing comfort, joy, and smiles! Print and design your snowman, angel, bells, or stocking Cheer-Gram below!



[Click here to print, design, and mail your Holiday Cheer-Gram](#)



### **Transitions Hospice & Palliative Care**

**877-726-6494**

**Palliative Care | Hospice | 24/7 Support**

Serving Chicagoland, Northern Illinois, Central Illinois, SE Michigan, greater Pittsburgh region, NW Indiana & the Indianapolis metro area

